

Empathy Training Videos & Quiz Questions

Link to Video 1: https://youtu.be/cF3a_2SfQIU

(only people who have the link can access the video)

Questions after Video One: What is Empathy?

1. “_____ is an emotional state that relies on the ability to perceive, understand, and care about the experiences or perspectives of another person or animal.”
 - a. Sympathy
 - b. Caring
 - c. Empathy**
 - d. Relationship
2. The mission of the NEW Zoo is to...
 - a. Connect the community with wildlife and nature through engaging, interactive experiences.**
 - b. Bring the community together to appreciate wildlife and nature.
 - c. Create a place for people to enjoy nature and learn about unique wildlife.
 - d. Help endangered species through specialized breeding programs and top of the line animal care practices.
3. People are connected to animals in many ways. What is an example of human and animal relationship? (Please select the best answer.)
 - a. Using animal fur for clothing
 - b. Going fishing or hunting
 - c. Having an animal as a pet
 - d. Watching birds and other wildlife in the backyard
 - e. All of the above**



Empathy Training Videos & Quiz Questions

Link to Video 2: <https://youtu.be/HxWOHLKotrs>

(only people who have the link can access the video)

Questions for after Video Two: How and Why Empathy Works

1. Scientists studying the brain and empathy observed the following animal while they interacted with others in their group. They showed that simply watching another can cause a similar reaction or feeling.
 - a. Dolphin
 - b. Giraffe
 - c. **Macaque monkey**
 - d. Chimpanzee
2. Which of these animals does the average person have the **strongest** empathetic connection to, according to the study we looked at?
 - a. Lizards
 - b. Spiders
 - c. Fish
 - d. **Mammals**
3. True or False: People who have empathy for animals are more likely to help us save them? **(True)**
4. True or False: Simply asking people to recycle or stop using single-use plastics is typically enough to cause a long-term behavior change. **(False)**

Empathy Training Videos & Quiz Questions

Link to Video 3: <https://youtu.be/7BiPGAaQfQs>

(only people who have the link can access the video)

Questions for after Video Three: How to Use Empathy

1. The overall goal of implementing these “Empathy Best Practices” at the NEW Zoo is to:
 - a. Change the morals and feelings of zoo staff and volunteers to align perfectly with that of the ACE for Wildlife network.
 - b. Make sure that we interact with and talk to guests at every possible moment, even if we are behind on our tasks for the day.
 - c. Provide extra terms, definitions, and scenarios for everyone to memorize and copy.
 - d. **Inspire our guests to care about the animals, so they take action that benefit animals and conservation.**
2. Please choose the best alternative word for the following zoo term: “Caught”
 - a. **Wild-born**
 - b. Taken
 - c. Stolen
 - d. Captured
3. Please choose the best alternative word for the following zoo term: “Exhibit”
 - a. Prison
 - b. **Habitat**
 - c. Cage
 - d. Area
4. While performing your tasks and duties throughout the zoo, it is important for all departments and volunteers to use the following three words to help create a connection with guests. (Granted it is safe to do so).
 - a. Find, Chat, and Question
 - b. **Look, Listen, and Share**
 - c. Search, Ask, and Lecture
 - d. Stop, Drop, and Roll

